

MAIN *the* HVLCSD line

PUBLISHED QUARTERLY BY HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT

JULY 2024



THE MISSION OF THE HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT IS TO PROVIDE, MAINTAIN AND PROTECT OUR COMMUNITY'S WATER.

OUR VISION IS TO PROVIDE INNOVATIVE AND RELIABLE SERVICES IN AN ENVIRONMENTALLY CONSCIOUS MANNER THAT PRODUCES A HIGH LEVEL OF RATEPAYER SATISFACTION.

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WELCOME!

Hidden Valley Lake Community Services District has some exciting updates and news to share with you! We continue to provide a concise report of important news and events and how they affect your water and wastewater system. If you have questions about items in this newsletter, please email them to Penny Cuadras, at pcuadras@hvllcsd.org; we will respond to your inquiries as soon as possible. In the meantime, please familiarize yourself with our website, www.hvllcsd.org, which contains a lot of helpful information. We encourage you to check it out!

WATER QUALITY

CONSUMER CONFIDENCE REPORT

Each year since 1998, the EPA requires public water systems to publish a Consumer Confidence Report. This report provides important information about the quality of your drinking water. The District is pleased to report that our drinking water continues to comply with all state and federal regulations. A copy of the 2023 report can be found at <https://www.hvllcsd.org/files/114bf3035/2023+CCR.pdf>.

FINANCIALS

A five-year rate structure was adopted in 2020, planning consecutive rate changes until 2025. Starting July 1, new water and sewer rates will be effective to reflect the new rate schedule. For more information on the rate structure please visit <https://www.hvllcsd.org/water-wastewater-recycled-rates>.



PROJECT UPDATES

LOCAL HAZARD MITIGATION PLAN UPDATE

In 2020, CSD adopted its first Local Hazard Mitigation Plan (LHMP) which outlined the mitigation opportunities for threats against water and wastewater infrastructure in Hidden Valley Lake. The Plan was crucial in unlocking access to federal and state funding opportunities for projects. Since the Plan's adoption we have received funding for four major projects on tank replacements, backup power acquisition, water mainline replacements, and vegetation removal.


The District is in the Risk Assessment phase of the plan update. During this

time, hazards are evaluated and better understood so that a plan to mitigate against them can later be created. To that end, we are holding a Hazard Mitigation Planning Committee meeting on July 11 at 19400 Hartmann Road from 1:00–4:00 PM. The public is invited. We hope to see you there!

For more information on the LHMP check out our website under District Business > Local Hazard Mitigation Plan (<https://www.hvllcsd.org/local-hazard-mitigation-plan>) for the latest updates, meeting dates, and directions on how to provide your input.

ADVANCED METERING INFRASTRUCTURE (AMI) — SAVE WATER, PAY LESS!

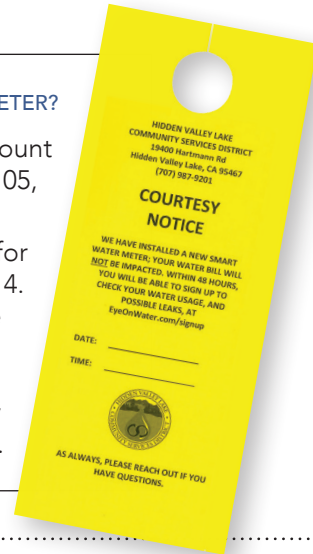
Our staff continue to replace aged water meters with modern ones throughout the community. These new meters contain technology that allows customers to track water usage, receive alerts, and identify possible leaks.

If your property has received one of these new meters, be sure to set up your  EyeOnWater account to take advantage of this new feature! Go to www.EyeOnWater.com/signup to sign up today or visit www.hvlycsd.org/eye-on-water for more information.

HOW DO I KNOW IF I HAVE A SMART METER?

You have a smart meter if your account number begins with 01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, or 13.

We are currently installing meters for account numbers beginning with 14. Accounts beginning with 15 all the way to 21 will be installed next in numerical order. A yellow courtesy notice will be left on your property when your smart meter is installed.



▲ Contractors forming the base of the first new tank.

WATER STORAGE RELIABILITY

Great progress is being made at the water tank site located on Eagle Rock Road. The foundation of the first new tank is visible! At the completion of this project, the original wooden tank will be replaced with two larger steel tanks that are better suited to serve our community's water needs.

Both tanks are expected to be completed by the end of this year. As work continues, please be aware of the increase in activity in the area. Be sure to abide by all traffic signs and flaggers for everyone's safety.



▲ The new concrete pad for the first generator site located next to CSD's office on Hartmann Road.

BACKUP POWER RELIABILITY PROJECT

CSD recognizes the threat and susceptibility of our community to wildfire and is dedicated to protecting our community's infrastructure. The Backup Power Reliability Project will secure permanent generators at water pumping stations. This guarantee of power ensures that we can get water everywhere it needs to go—from our tanks to our residents to our firefighters. The foundation at the first site to receive a generator is nearly complete and the next site at Greenridge Road is under construction. Permanent generators will help distribute water in times of outages and emergencies.