



**HIDDEN VALLEY LAKE
COMMUNITY SERVICES DISTRICT**
19400 Hartmann Road
Hidden Valley Lake, Ca 95467
P (707)987-9201 F (707)987-3237
www.hvlcsd.org

January 4, 2022

Dear CSD Customer,

Please be advised, the State moratorium on water shutoffs for nonpayment ended as of January 1, 2022. Please consider paying your overdue balance to avoid water shut-off.

Effective January 1, 2022, any delinquent balance of 60 days or more must be paid in full or will be at risk of water shut-off. For accounts 60+ days delinquent the scheduled **disconnection of service will take place on February 10, 2022.**

To avoid the scheduled disconnection please contact the District office at (707)987-9201 **before 5:00 pm February 9, 2022**, to make payment arrangements.

Our office hours are Monday – Friday 8:00 am-5:00 pm excluding holidays.

Payment options:

- IVR /Text by calling (833)269-6013
- Online at www.hvlcsd.org
- In person at the office

Please note Credit Card payments are no longer accepted over the phone.

Thank you for your prompt attention to this matter.

Sincerely,

Dennis White
General Manager